

**PROFILE CONSULTANT / TRAINER**
**Ralf Kapfberger**

Trainer, Consultant and Coach of CONTUR GmbH

Year of birth: 1961

Nationality: German



Key activities	<ul style="list-style-type: none"> <li>▪ Leadership and Team Development</li> <li>▪ Change Management</li> <li>▪ Presentation, Communication &amp; Feedback Skills</li> <li>▪ Train the Trainer</li> <li>▪ Moderation Techniques</li> <li>▪ Facilitation of Group Dialogues, Workshops and Processes</li> <li>▪ Conflict Management</li> <li>▪ Coaching</li> </ul>
Employment history	<ul style="list-style-type: none"> <li>▪ Trainer, Consultant and Coach, CONTUR GmbH</li> <li>▪ Head of HR Development, Conrad SE</li> <li>▪ Senior Expert HR Development, Continental AG</li> <li>▪ Expert for HR Development, Change Management and Leadership Development, Siemens VDO</li> <li>▪ Expert for Training Development and Moderation, Siemens AG</li> </ul>
Certificates	<ul style="list-style-type: none"> <li>▪ Studies in Pedagogic, Adult Education, Psychology, Sociology with diploma</li> <li>▪ Systemic Organizational Consulting, Coaching and Supervision, ISYS Regensburg</li> </ul>
References	<ul style="list-style-type: none"> <li>▪ Design and Implementation of Quality Mgmt. in Trainings, Siemens AG</li> <li>▪ Design and Implementation of educational and training measures and processes, Siemens AG</li> <li>▪ Design and Implementation of change management processes, i.e. merger Siemens AG with VDO, Siemens/VDO with Continental AG</li> <li>▪ Build up of strategical Competency Management, Employee Dialogue Program, Leadership Development Qualification, Conrad Electronic SE</li> <li>▪ Lectureship University of Regensburg</li> </ul>
Level of hierarchy	<ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Top-Management</li> <li><input checked="" type="checkbox"/> Middle-Management</li> <li><input checked="" type="checkbox"/> Project Manager</li> <li><input checked="" type="checkbox"/> Junior High Potentials</li> <li><input checked="" type="checkbox"/> Shopfloor Employees</li> </ul>

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Working languages

- German
- English

Experience

- Germany
- International: Romania